

How to upload broadcast template message

Prerequisite

1. WhatsApp Number must be approved
2. Template message must be approved
3. Have Credit template
4. File upload in .csv with format below :

Column	Description	Notes	Sample
phone_number	Recipient phone number	format 62819999999, always added the country code	62819999999
header_type	text, image, document	Please do not add this to the CSV column if your template message doesn't have header	document
header_text/link	content of text or link of image or link of document	Please do not add this to the CSV column if your template message doesn't have header	https://link-to-pdf.com/file.pdf
header_filename	your document name	Please do not add this to the CSV column if your template message doesn't have a header. Please only add this to the CSV column if your header is document type .	filename.pdf
body1_type	text, currency, date_time	Select one (sample text)	text
body1_text	content of your variable on your template message if the body1 is text		Brian
body2_type	text, currency, date_time	Select one (sample currency)	currency
body2_currency_fallback	content of your fallback on your template message if the body2 type is currency		\$150.99
body2_currency_code	content of currency on your template message if the body2 type is currency		USD

body2_currency_amount_1000	content of amount on your template message if the body2 type is currency		150990
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body3_type	text, currency, date_time	Select one (sample date_time)	date_time
body3_dt_dayofweek	Day range 1 -7	From Monday to Sunday	2
body3_dt_dayofmonth	Day	dd	8
body3_dt_year	Year	yyyy	2020
body3_dt_month	Month	mm	9
body3_dt_hour	hour	hh	11
body3_dt_minute	minutes	mm	0
cta_website_variable	Dynamic website for Call-to-Action button	Please add the path to the CSV column (only add the path, ie: kata.ai/[path]).	business-dashboar d

Sample:

1. Template message with header document

phone_number,header_type,header_text/ link,header_filename,body1_type,body1_text,body2_type,body2_currency_fallback,body2_currency_code,body2_currency_amount_1000,body3_type,body3_dt_fallback,body3_dt_dayofweek,body3_dt_dayofmonth,body3_dt_year,body3_dt_month,body3_dt_hour,body3_dt_minute,dst
6282212341234,document,https://link-to-pdf.com/ file.pdf,filename.pdf,text,Brian,currency,\$150.99,USD,150990,date_time,8 September 2020,2,8,2020,9,11,00
628229875852,document,https://link-to-pdf.com/ file.pdf,filename.pdf,text,Jaden,currency,\$100.99,USD,100990,date_time,8 September 2020,2,8,2020,9,11,00

2. Template message without header

phone_number,body1_type,body1_text,body2_type,body2_currency_fallback,body2_currency_code,body2_currency_amount_1000,body3_type,body3_dt_fallback,body3_dt_dayofweek,body3_dt_dayofmonth,body3_dt_year,body3_dt_month,body3_dt_hour,body3_dt_minute,dst
6282212341234,text,Brian,currency,\$150.99,USD,150990,date_time,8 September 2020,2,8,2020,9,11,00

628229875852,text,Jaden,currency,\$100.99,USD,100990,date_time,8 September 2020,2,8,2020,9,11,00
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3. Template message header image body only text

phone_number,header_type,header_text/link,body1_type,body1_text

6282341155855,image,https://i.ibb.co/C7BsfdR/2-21896-fantastic-full-hd-wallpaper-hd-wallpaper.jpg,text,Indra
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4. Template message without header body only text

phone_number,body1_type,body1_text,body2_type,body2_text
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6282341155855,text,Indra,text,#1234
